General Manager (S & M - CM)

Sales & Marketing - Consumer Mobility

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**NO:CSC/G113/CSC-CORRES/2012-13/VOLIII/111 Dated the 28-10-2013.**

To

The Heads of all SSAs

B.S.N.L. Tamil Nadu Circle.

Sub: **Opening of Mini CSCs –Suggestions for the growth of BSNL**-Reg.

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A copy of BSNLC.O. letter No:16-13/2012/CSC/CMD – Sugg /3 Dated 09-10-2013 regarding opening of Mini CSCs on part time basis at non-SDCC towns where we do not have our own Customer Service Centre, but we have our own exchange building & at least JTO/TTA is posted, is enclosed.

In order to assess the feasibility, you are requested to offer your valuable comments/suggestions covering the following:

1. If acceptable, the methodology to implement, and
2. The benefits foreseen, tangible/intangible and commercial.

Kindly send your comments/suggestions on mail-id [agmcsctn@gmail.com](mailto:agmcsctn@gmail.com) **before 11th November 2013.**

Encl: Double click here

 Sd.xxx

M. RAJI

DEPUTY GENERAL MANAGER (CS)-CM